

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S8	343	("5327486").URPN.	USPAT	OR	OFF	2008/01/02 23:18
S20	1	"5471519".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2008/01/03 00:31
S21	98	("5471519").URPN.	USPAT	OR	OFF	2008/01/03 12:22
S82	1	"20020184002"	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	OFF	2008/01/06 20:06
S83	0	("2002/0184002").URPN.	USPAT	OR	OFF	2008/01/06 20:20
S84	3147	(call adj2 (center or manager)) and (IVR or "voice response")	US-PGPUB; USPAT; EPO; JPO	OR	ON	2008/01/06 20:31
S86	131724	(adjust or change or modif\$4) near3 speed	US-PGPUB; USPAT; EPO; JPO	OR	ON	2008/01/06 20:21
S87	74	S84 and S86	US-PGPUB; USPAT; EPO; JPO	OR	ON	2008/01/06 20:21
S90	11317	(adjust\$3 or chang\$3 or modif\$4 or switch\$3 or replac\$3) near5 language	US-PGPUB; USPAT; EPO; JPO	OR	ON	2008/01/06 20:33
S91	22	S87 and S90	US-PGPUB; USPAT; EPO; JPO	OR	ON	2008/01/06 20:23
S92	27	("4785473"   "4850005"   "4958366"   "4996704"   "5251251"   "5375164"   "5388146"   "5434906"   "5434910"   "5440615"   "5528672"   "5553119"   "5586171"   "5598461"   "5608784"   "5771276"   "5787151"   "5825871"   "5860064"   "5905774"   "5930700"   "5991364"   "6005928"   "6031549"   "6101241"   "6173043"   "6272467"). PN. OR ("6961410").URPN.	US-PGPUB; USPAT; USOCR	OR	OFF	2008/01/06 20:28
S93	31520	(adjust\$3 or chang\$3 or modif\$4 or switch\$3 or replac\$3 or different) near5 language	US-PGPUB; USPAT; EPO; JPO	OR	ON	2008/01/06 20:31
S94	24	S93 near10 (IVR or "voice response")	US-PGPUB; USPAT; EPO; JPO	OR	ON	2008/01/06 20:34
S95	360177	(adjust\$3 or chang\$3 or modif\$4 or switch\$3 or replac\$3) near5 (speed or pitch)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2008/01/06 20:34

## EAST Search History

S96	1862	S93 and S95	US-PGPUB; USPAT; EPO; JPO	OR	ON	2008/01/06 20:34
S98	4190	(IVR or "voice response") and (call near3 (administrator or manag\$4 or center))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2008/01/06 20:52
S99	169	S96 and S98	US-PGPUB; USPAT; EPO; JPO	OR	ON	2008/01/06 20:37
S10 4	200	S96 and (IVR or "voice response")	US-PGPUB; USPAT; EPO; JPO	OR	ON	2008/01/06 20:53
S10 5	11	("5384893"   "5396577"   "5615300"   "5806033"   "5842167"   "5845047"   "5848390"   "5905972"   "6081780"   "6175820"   "6212501").PN. OR ("7280968").URPN.	US-PGPUB; USPAT; USOCR	OR	OFF	2008/01/06 21:05